

## Contract Decoration Policy

Thank you for choosing McKenzie SewOn to decorate your garments. We do accept supplied garments, however, it is always our preference to supply both the apparel and decoration.

Please read through our supplied garment policy and sign the agreement if you would like to proceed.

1. McKenzie SewOn is not responsible for any damages to apparel or accessories provided by the client. If we produce something different than what is shown in the approved proof, we may not charge the client.
2. Industry standard is a (3%) error rate on all jobs.
3. In the event that we decorate a run of more than (36) garments, we may negotiate higher than the (3%) error rate.
4. McKenzie SewOn reserves the right to decline a customer supplied job at any point in the process. Initial approval for processing will be overridden if it is determined the garment cannot be embellished by our equipment, personnel, or will most likely be damaged in the process.
5. Supplied garments generally take longer for completion of artwork. Upon management approval standard production lead times will apply.
6. Previously worn and/or washed items are harmful to our equipment. Decoration is always the best on a brand new apparel item. Previously worn/washed items may be declined.

At McKenzie SewOn it is our goal to meet and exceed your expectations. Thank you for your understanding regarding our policy on supplied garments.

If you would prefer to look for a similar new garment through our purchasing process please let your sales representative know.

Thank you and we look forward to working with you!

### **McKenzie SewOn Management**

Client Name: \_\_\_\_\_ Date: \_\_\_\_\_

Phone #: \_\_\_\_\_ Email Address: \_\_\_\_\_

Sales Representative: \_\_\_\_\_

SewOn Management Approval: \_\_\_\_\_ Date: \_\_\_\_\_